



Sailors with disABILITIES (SWD) Terms and conditions of offer...

SWD's undertaking and Waiver: All care will be taken by SWD during your time on the boat. Should something happen that, despite SWD's efforts, leads to loss or damage of property, or injury, you agree by participating in the sail that you will hold SWD free from any responsibility for loss, damage, or injury.

Participant numbers: The boat SWD uses for its sailing programs allows a maximum of 15 guests on board which includes up to 3 wheelchairs and the carers required supervising the activity. The minimum numbers required are 10 guests, including at least 8 non-carer participants.

No smoking: Please note that our boat is a Smoke-Free Zone.

Location of the boat: The boat is moored at the Cruising Yacht Club of Australia (CYCA), New Beach Road, Rushcutters Bay/Darling Point. An SWD crew member will meet your group at the entrance to the club and direct the group to the boat. Please contact your Duty Skipper to facilitate this meeting.

Timeliness: SWD operates two sailing programs per day for harbour sail days. This means that the departure and return times presented above in the offer made to you are critical to the smooth operation of our programs and the enjoyment of all participants. To assist us in this matter we would appreciate you arriving at the front entrance of the Club at least 20 minutes before your boat is due to depart (see time specified in the offer made above).

Toileting: Due to the severe limitations regarding the use of the boat's toilet, all necessary toileting should be undertaken at the Club prior to joining the boat. A wheelchair accessible toilet is available there. Please note that Carers may be required to sign in as visitors to the Club prior to the use of these facilities.

Parking availability: Public parking is not easily found around the Club. There is some on-street parking on New Beach Road, but this cannot be guaranteed. Similarly, there is limited disabled car parking outside the club, but this cannot be relied upon either. Consequently, once your group has been dropped at the front entrance of the Club, you should look for parking on Darling Point Road beyond St Marks Church. Please allow at least 20 minutes to find a carpark and walk back to the Club in time to be guided to the boat.

Private group transport: When a minibus is used for transport there is the possibility of using a Club-allocated parking facility. Please contact your Duty Skipper prior to arrival at the Club to ascertain availability. Otherwise, the suggestions made about parking above hold true.

Public transport: The nearest train station is Edgecliff Station. Alighting from a train at this station will require a 20-25 minute walk to the Club or catching bus 328 from the Edgecliff bus terminal and taking it to the front entrance of the Club on New Beach Road. Alternatively, buses 324/325/326 depart from Circular Quay heading to the Eastern Suburbs and you should get off at the Rushcutters Bay Park stop on New South Head Road followed by a 10 minute walk along New Beach Road to the front entrance of the Club.

What participants should bring: All guests should wear warm casual clothing and white/light soled shoes (no black soled shoes allowed on board) and should bring a spray jacket/plastic poncho, wide-brimmed sun hat with chin strap, sunscreen and water in a plastic container (NO GLASS PLEASE).

Photography: SWD has cameras on the boat for security and promotional purposes and we



reserve the right to use any photos both on our website and for other promotional purposes. Where wireless coverage is available live images from the boat will be posted on our website. Digital photos and/or video of all our sailing trips are usually available on our website a day or two after the trip. Copyright of photographs and videos will remain with SWD. Please raise any concerns you might have with the SWD Duty Skipper on the day of your sail.

Weather: As sailing is a water sport we usually sail even if it is raining. However, we may need to re-consider the program of activities to be undertaken, the duration of those activities or sometimes have to cancel a sail due to strong winds. Such matters will be addressed and worked through by the SWD Duty Skipper and the nominated Team Leader from your institution in the lead up to your scheduled sailing activity. It is critical that your nominated Team Leader can be contacted anytime from 4.00pm of the day before your program is scheduled to commence up to the time of boat departure. The decision of the Duty Skipper to sail/modify the length or type of activity/cancel is final.

Participant behaviour: Responsibility for the behaviour of all guest participants while on board will remain with your CARERS. However, should the Duty Skipper decide that there is not sufficient control being exercised then the boat will return to base and the sail terminated.

Notification of changing circumstances: Bookings may be cancelled or postponed at no cost should you provide notification to the SWD Program Coordinator to this effect at least 4 weeks prior to your scheduled sail. Reasons might include the inability to attract sufficient participant numbers or an inability to sail on the scheduled day for other reasons beyond your control.

Rescheduling: Please note, the rescheduling of postponed sailing programs is subject to availability.

Risk Assessment Plan: Importantly, SWD requires you to complete the attached Risk Management Plan for your institution's sailing program. This document presents the personal details of all carers and participants involved in the program; the name and mobile number of your nominated Team Leader in charge on the day; and a matrix identifying the risks and responsibilities of those involved in the program. Failure to provide this information at least 2 weeks prior to your scheduled sail may result in cancellation of your booking.

The importance of feedback: Feedback from visitor groups is important because it allows SWD to continually improve its programs and to demonstrate to our corporate sponsors the extent and benefits of our activities.

The expectation of feedback: it is a requirement that guests provide feedback within 7 days of completing their sailing program in the form of letters, drawings, artwork and especially photographs. Please note that we may display these items on our website or reproduce them in promotional material. Feedback should be sent to the SWD through info@sailorswithdisabilities.com. A feedback survey will also be emailed to you within 7 days of sail.

Resource Manual: A copy of SWD's Resource Manual has been included to enhance and enrich the sailing experience of participants in our sailing programs on Sydney Harbour. It provides general information about who and what SWD does; an overview of the boat that will be used for your sailing program; instructions on how to tie some basic sailing knots; a glossary of sailing terms; and descriptions of what's what on Sydney Harbour. Some or all of the information provided in this manual might be useful to you as discussion starters in helping familiarise and energise participants prior to their SWD sailing adventure.

Eligibility for future sails: Visitor groups need to respect and adhere to SWD's Terms and Conditions to be invited to sail with us again.